

FACILITATING INSURANCE REIMBURSEMENT

Nashville Birth And Babies IBCLC Lactation Consultants do not file bills with your insurance company. You will pay at the time of the visit to the IBCLC. We will give you the forms necessary to submit to your insurance provider for possible reimbursement of the cost of the consult; reimbursement is not guaranteed.

ORDER

We do not need an order to see you, though you will want one to file with your insurance to facilitate reimbursement. Obtain the order from the baby's care provider or your OB/Midwife and file the bill under **breastfeeding parent's** insurance. The order is for the **breastfeeding parent**. The provider does not need to refer to a specific IBCLC.

GET THE IBCLC TO BE IN NETWORK

Most insurance companies make it very difficult for IBCLCs to be "in network". But you can oftentimes get an IBCLC to be "in-network" by calling your insurance company and asking for the IBCLC to be granted a "Gap Exception". Some companies use a different term for this. Explain that you want a provider to be considered "in network" because no IBCLC who is in your area 1) is in network already and/or 2) offers the services you are seeking. Call your insurance company the day before, or even a few hours before, you see the IBCLC to get that process started. Reimbursement is not guaranteed.

CODES

Everything you need is listed below. If the insurance company asks for the "procedure and diagnosis codes" we commonly use, give them these numbers listed below. If they say they will not pay out for these codes, ask them which ones they will use. We will then need that information to write up your bill properly.

If insurance will cover a consult as a "preventative visit": 99404 (Aetna also 99499)

If insurance will cover a consult as a "problem visit": 99204 (Aetna also 99499)

If insurance will cover a consult as "education" : s9443 (Aetna also 99499)

Diagnosis is always : z39.1 Care of the Lactating Patient

Estimated number of visits: 4-6

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