

FACILITATING INSURANCE REIMBURSEMENT

Nashville Birth And Babies Lactation Consultants do not file with your insurance company. You will pay at the time of the visit directly to the consultant. You will be given the forms necessary to submit to your insurance provider for possible reimbursement of the cost of the consult; reimbursement is not guaranteed. Each lactation consultant bills their patients individually.

ORDER

We do not need an order to see you. You will want one to file with your insurance to facilitate reimbursement. Obtain the order from the baby's care provider or your OB/Midwife. The order is for the **lactating parent**. The order does not need to refer to a specific IBCLC.

GET THE IBCLC TO BE IN NETWORK

You may be able to get an IBCLC to be "in-network" by calling your insurance company, asking for the IBCLC to be granted a "Gap Exception". Some companies use a different term for this. Explain that you want a provider to be considered "in network" because no IBCLC who is in your area (1) is in network already and/or (2) offers the services and expertise you are seeking. Call your insurance company as soon as you can before you see the IBCLC to get that process started. Reimbursement is not guaranteed.

CODES

The insurance company will ask for the "procedure and diagnosis codes", give the numbers listed below. If they say they will not pay out for these codes, ask them which ones they will cover for lactation services. We will then need that information to write up your bill properly.

Preventive Code: 99404 (Aetna & others)

Education Codes: 98960 (United/UMR) or s9443 (Cigna)

Diagnosis Code: z39.1 Care of the Lactating Patient

Estimated number of visits: 6

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